

# Terms & Conditions

Thank you for considering YouthGrounds for your catering needs. Below are the details and terms for ordering our services:

## Operating Hours:

Catering YouthGrounds operates Tuesday to Friday, with collection times between 9:30 am and 2:30 pm. Please be aware that we close during school term breaks. If you have any questions about our availability during these periods, don't hesitate to get in touch.

## Order Placement:

To place an order, you can fill out our convenient [online order form](#). Please ensure all booking and order details are provided at least 10 working days before your event date.

## Minimum Spending:

We kindly ask for a minimum order of \$200 for delivery and \$80 for in-house pick-up.

## Delivery Options:

We offer delivery options within Melbourne West and surrounding areas.

Delivery fees range depending on your location. The exact pricing will be confirmed in your catering quote. Alternatively, you can opt for free, in-store pick-up from YouthGrounds at the Kurunjang Community Hub.

## Payment:

We accept credit cards and payment on invoice upon request. Payment terms will be provided upon booking confirmation. Your order will be confirmed upon receiving payment.

## Cancellation Policy:

Orders will be refunded if cancelled or rescheduled 5 business days from the event date.

If you have any further questions or special requests, don't hesitate to contact our Barista Manager, Trinity at 0422 797 689 or [trinity.lu@futureconnect.org.au](mailto:trinity.lu@futureconnect.org.au)



Thank you for choosing YouthGrounds Catering, where every bite supports our mission to empower young people in Melbourne West.